

A Complete Guide to Checking Your Starbucks & Hafilat Card Balances

Managing your balance on prepaid cards is essential to avoid interruptions, whether you're grabbing a morning coffee or catching a bus across the UAE. Both [Starbucks gift cards](#) and the Abu Dhabi Hafilat card offer digital and physical methods to check your funds.

Below, we break down the specific steps, apps, and troubleshooting tips for each card system.

Part 1: Starbucks Gift Card Balance

Starbucks gift cards are usable worldwide, and the company provides a unified system to check balances online, via their mobile app, or in-store.

How to Check Your Balance

1. The Starbucks Mobile App (Recommended)

The official app is the most efficient tool for regular customers. It allows you to manage your card, reload funds, and track rewards .

- Step 1: Download the Starbucks app for iOS or Android.
- Step 2: Sign in to your Starbucks Rewards account (or create a free one).
- Step 3: Tap the “+” icon or “Add Card” in the Wallet/Home section.
- Step 4: Scan the barcode on the back of your physical card or enter the 16-digit card number and 8-digit PIN manually .
- Result: Once added, your balance appears instantly on the main screen. The app updates automatically after every purchase .

2. Online via the Website

You do not need to log in to check a card balance, which is useful if you received a card as a gift and haven't registered it yet.

- Step 1: Go to the official Starbucks website (starbucks.com/card).
- Step 2: Click on “Check Balance” in the Gift Cards menu.
- Step 3: Enter the Card Number and the Security Code (PIN) found on the back of the card .

3. In-Store or Phone

- In-Store: Hand your physical card or open your digital barcode in the app to any barista. They can scan it and tell you the remaining balance instantly .
- Phone: Call Starbucks customer service at 1-800-STARBUCC (782-7282). You will need your card number and PIN to verify ownership .

Important Rules & Tips

- The PIN is mandatory: You cannot check a balance online or via phone without the 8-digit security code. If the PIN is scratched off and unreadable, you must visit a physical store to have the barista scan the barcode .
 - No Fees/Expiration: In most regions, Starbucks does not charge monthly fees on gift cards, nor do the funds expire .
 - Linking Cards: You can add up to 30 cards to a single Starbucks account. If you have multiple small balances, you can ask a barista to combine them, or use the app to transfer balances to a primary card .
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Part 2: Hafilat Card Balance (Abu Dhabi)

The [Hafilat Card is a smart, cashless payment system](#) used primarily for public buses in Abu Dhabi and other parts of the UAE. Unlike a Starbucks card, the Hafilat card is often "tap-on, tap-off" and requires a specific balance check to ensure you have enough credit to board .

How to Check Your Balance

1. Official Website (Darb/Hafilat Portal)

This is the standard online method, as the system is managed by the Integrated Transport Centre (Abu Dhabi Mobility) .

- Step 1: Visit the official Hafilat/Darb portal (e.g., hafilat.darb.ae).
- Step 2: Navigate to the “Hafilat Card Services” or “Recharge/Balance” section.
- Step 3: Enter your Hafilat Card Serial Number (located on the back of the card) .
- Step 4: Enter the security code and click “Submit” or “Check Balance” to view your current amount in AED .

2. Darb Mobile App

For users who commute frequently, the Darb app centralizes transport services .

- Step 1: Download the official "Darb" app from the Google Play Store or Apple App Store.
- Step 2: Create an account or log in.
- Step 3: Link your Hafilat Card by entering the card number.
- Step 4: Go to the “My Cards” or “Balance” section to view your funds and recent trip history .

3. Offline & Kiosk Methods

- Bus Station Kiosks: You can visit any major bus station in Abu Dhabi. Look for the self-service ticketing machines or "Kiosks." Tap your Hafilat card on the reader, and the screen will display your balance instantly .
- Customer Service: You can call the Hafilat customer support line at +97125507472. A representative will ask for your card number to provide the balance .

How to Recharge

You can top up your Hafilat card online via the official website, the Darb app, or third-party wallets like Payit. In the Payit app, you select "UAE Bills & Recharge," find Hafilat, enter your serial number, and pay via the wallet .

Feature	Starbucks Gift Card	Hafilat Card (UAE)
Primary Use	Purchasing food/drinks	Public bus transportation
Best Method	Starbucks Mobile App	Darb Mobile App / Kiosk

Online Check	Yes (starbucks.com/card)	Yes (hafilat.darb.ae)
Required Info	Card # + 8-digit PIN	16-digit Card Serial #
Offline Check	In-store barista	Bus station kiosks
Expiration	No (generally)	Yes (transaction validity periods may apply)

Final Verdict

If you are a coffee drinker, link your Starbucks card to the mobile app. It protects your balance if the physical card is lost allows you to mobile order, and tracks rewards.

If you are a commuter in the UAE, save the Darb app or memorize the specific kiosks at your local bus station. Offline checks are often faster for Hafilat cards since tapping the card on a reader provides an instant result without needing a smartphone signa